

Privacy Policy

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Privacy Policy

Tealstreet LLC (“ Tealstreet ”, “ we ”, “ our ” or “ us ”) collects information about you from various sources to provide the Website and Services (as defined in the Terms of Service) (collectively, the “ Services ”) to you, to protect our legitimate interests, to analyze and improve our Services, to communicate with you, and to comply with our legal and regulatory obligations. This Privacy Policy (“ Privacy Policy ”) covers our treatment of the personally identifiable information that we gather when you access or use our Services.

From time to time, we may revise or amend this Privacy Policy to reflect changes in law, our Personal Data collection and use practices, the features on the Services, or advances in technology. This Privacy Policy does not cover the practices of entities we do not own or control, or people we do not manage.

Our Privacy Policy applies when accessing and using the Services, but excludes any products, applications or Services that have separate privacy policies which do not incorporate this Privacy Policy. For the purposes of data protection laws of the European Union (“ EU ”), and other relevant jurisdictions where Users are located (“ Data Protection Laws ”), Tealstreet is a data controller (i.e., the company who is responsible for, and controls the processing of, your Personal Data).

The access and/or use of our Services implies acceptance of this Privacy Policy as well as the conditions and provisions included in the Terms of Service. The terms used in this Privacy Policy shall have the same meanings as in the Terms of Service except as otherwise provided herein.

What data we collect

To the fullest extent permitted under applicable Data Protection Laws, we may collect the following data and information (collectively, “ Personal Data ”):

1. Information that you provide to us such as contact information (email, name) and related data.
2. Information about how you access and use our Services, such as your actions on the Services,

including your interactions with others on the Services, photos or media you upload to the Services, your username, and other Customer Content you provide. ;

3. Current and historical information concerning your geographic location, GPS location, transaction location, and IP addresses that you use when you use and/or access our Services. We may use third-party Services such as the Google Maps API to gather information about your location. Google uses various technologies to determine your location, including IP address, GPS, and other sensors that may, for example, provide Google with information on nearby devices, Wi-Fi access points, and cell towers (see Google's [Privacy Policy](#) to learn more); and
4. Information about your device and its software, such as your IP address, browser type, Internet service provider, platform type, device type, operating system, date and time stamp, a unique ID (that allows us to uniquely identify your browser, mobile device, or your account), and other similar information.

We may monitor, record, and store your personal information in order to protect your safety or the safety of other Users, comply with relevant laws, to assist with regulatory or law enforcement efforts, to protect and defend our rights and property, or for other reasons relating to the access or use of the Services. By using the Services, you consent to the recording, storage, and disclosure of such information you send or receive for these purposes.

The Services are not available to anyone under the age of eighteen (18) (" Minors "). Tealstreet will never knowingly and intentionally collect Personal Data from Minors. If you are a parent or guardian of a Minor and you believe or are aware that a Minor has provided us with Personal Data, please contact us immediately. If we become aware that we have collected Personal Data from Minors with or without verification of parental consent, we will take measures to delete that information from our systems.

How we collect Personal Data

To the fullest extent permitted under applicable Data Protection Laws, we collect Personal Data about you and any other party whose details you provide to us when you:

1. Access or use our Services;
2. Create an Account;
3. Complete online forms (including call back requests), take part in surveys, post on any forums, download information such as white papers or other publications or participate in any other interactive areas that appear within our Services;
4. Interact with us using social media;
5. Provide your contact details to us when using or accessing any Services we make available or when you update those details; and
6. Contact us or otherwise connect with us, online or offline.

We will also collect Personal Data where you only partially complete and/or abandon any information inputted through our Services and/or other online forms and may use this information to contact you to remind you to complete any outstanding information and/or for marketing purposes.

We may also collect information from your devices (including mobile devices) and applications you or your users use to access and use our Services (for example, we may collect the device identification number and type, location information and connection information such as statistics on your page views, traffic to and from the Services, referral URL, ad data, your Internet Protocol (IP) address, your browsing history and your web log information) and we will ask for your permission before we do so. We may do this using cookies or similar technologies (as described below).

If you intend to give us Personal Data about someone else, you are responsible for ensuring that you comply with any obligation and consent obligations under applicable Data Protection Laws. Insofar as required by applicable Data Protection Laws, you must ensure that beforehand you have their explicit consent to do so and that you explain to them how we collect, use, disclose and retain their Personal Data, or direct them to read our Privacy Policy.

How we use your Personal Data

To the fullest extent permitted under applicable Data Protection Laws, we use your information to:

1. Provide any information that you have requested or ordered;
2. Compare information for accuracy and to verify it with third parties;
3. Provide, maintain, protect and improve our Services;
4. Manage, monitor, and administer your use of the Services and provide an enhanced, personal, user experience;
5. Manage our relationship with you;
6. Undertake internal testing of the Services or systems to test and improve their security and performance (in these circumstances, we would de-identify any information used for such testing purposes);

7. Provide you with any information that we are required to send you to comply with our regulatory or legal obligations;
8. Detect, prevent, investigate or remediate, crime, illegal or Prohibited Activities or to otherwise protect our legal rights (including liaison with regulators and law enforcement agencies for these purposes);
9. Contact you to see if you would like to take part in our customer research (for example, feedback on your use of our Services);
10. Monitor, carry out statistical analysis and benchmarking (provided that in such circumstances it is on an aggregated basis which will not be linked back to you or any living individual);
11. Deliver advertising, marketing (including but not limited to in-product messaging) or information which may be useful to you;
12. Deliver joint content and Services with third parties with whom you have a separate relationship (for example, social media providers); and
13. In addition to the legal and commercial uses listed above, we may be required to provide any and all of your Personal Data to governmental authorities as necessary to comply with the law. To the extent required by Data Protection Laws, or where we have a legitimate and lawful purpose for doing so.

Our Services may contain technology that enables us to:

1. Check specific information from your device or systems directly relevant to your use of the Services, applications against our records to make sure the Services are being used in accordance with our end-user agreements and to troubleshoot any problems;
2. Obtain information relating to any technical errors or other issues with our Services;
3. Collect information about how you use the features of our Services; and
4. Gather statistical information about the operating system and environment from which you access our Services.

If you become a follower in Tealstreet's social networks, the processing of Personal Data will be governed by the policies of the Social Network, as well as by their terms of use, privacy policies and regulations that belong to the social network that corresponds in each case and that you have previously accepted.

Tealstreet will treat your Personal Data in order to correctly manage your presence in the social network, inform you of Tealstreet activities, Services, as well as for any other purpose that the rules of the social networks allow.

In no case will Tealstreet use the profiles of followers in social networks to send advertising individually.

Parties with whom we may share your Personal Data

We may share your Personal Data with:

1. Third-Party Internet and Marketing Services Vendors such as Active Campaign, Discord, Telegram, Twitter, Amazon, GoogleCloud, Google Analytics, FireBase Cloud, FireBase Hosting;
2. Government and State Authorities to respond to subpoenas, court orders, legal process, law-enforcement requests, legal claims, or government inquiries and to protect and defend the rights, interests, safety, and security of Tealstreet, our affiliates, Users, or the public;
3. Tealstreet Entities; and
4. Third-Parties in connection to corporate transactions such as the sale of a website, a merger, consolidation, reorganization, financing, change or control or acquisition of all or a portion of our business by another company or third party, asset sale, initial public offering, or in the unlikely event of bankruptcy or similar proceeding.

Data Retention

We will retain your Personal Data for as long as it is necessary for the purposes of performing a contract, comply with our legal and regulatory obligations, and protect our legitimate interests.

Persons who may access your Personal Data

Tealstreet's authorized personnel shall have access to your Personal Data on a need-to-know basis. Our authorized personnel are bound to confidentiality and non-disclosure agreements, and subject to strict company policies related to the access and use of the data.

We may provide your Personal Data to competent authorities upon their request to the extent legally required or to the extent necessary to defend our rights in legal proceedings or investigations.

Data Security

To protect your Personal Data, Tealstreet takes all reasonable precautions and follows the best practices of the industry to prevent the loss, misuse, improper access, disclosure, alteration or destruction of the same.

In addition to the purposes described in this section, we may also use information we gather to deliver targeted and interest-based advertising, marketing (including in-product messaging) or information to you which may be useful, based on your use of the Services or any other information we have about you (depending on the Services, you may be able to configure these features to suit your preferences).

Legal basis for processing in the EU

In the EU, we collect your Personal Data for the following purposes:

1. Based on your consent, for marketing purposes, which can be revoked at any time;
2. Where necessary to perform any contract we enter into, or have entered into, with you to provide access to our Services;
3. Where necessary for our legitimate business interests (or those of a third party) when your interests and fundamental rights do not override those interests; and
4. Where we need to comply with a legal or regulatory obligation either in the EU or elsewhere.

You have the following rights:

1. The right to access your own Personal Data;
2. The right to have your Personal Data rectified if it is inaccurate or incomplete;
3. The right to request deletion or removal of your Personal Data where there is no good reason for processing to continue;
4. The right to restrict processing of your Personal Data where there is no good reason for processing to continue;
5. The right to data portability to enable moving, copying or transferring of Personal Data from one platform to another;
6. The right to object to the processing of your Personal Data in certain circumstances; and
7. Rights relating to profiling and automated decision making resulting from the processing of your Personal Data.

The exercise of these rights is personal and therefore must be exercised directly by the interested party, requesting it directly to Tealstreet, which means that any user, subscriber or collaborator who has provided their data at any time can contact Tealstreet and request information about the data that it has stored and how it has been obtained, request the rectification of the same, request the portability of your Personal Data, oppose the processing, limit its use or request the cancellation of that data in Tealstreet's files.

To exercise the rights of access, rectification, cancellation, portability and opposition, you must send an email to the Data Protection Officer of Tealstreet skl@tealstreet.io together with a valid proof of identity such as a Government-issued ID document.

Content from other Services

The Services may include embedded content (for example, videos, images, articles, etc.). The embedded content of other internet websites behaves in exactly the same way as if you had visited other internet websites.

These internet websites may collect data about you, use cookies, embed an additional third-party tracking code, and monitor your interaction using this code.

Cookies policy

default watermark

Our Services use cookies. By accessing our Services we will inform you, through a pop-up banner, of our use of cookies.

1. About cookies

Cookies are files, often with unique identifiers, that web servers send to Internet browsers and can then be sent back to the server each time the browser requests a page from the server.

Web servers use cookies to identify and track users while browsing the different pages of Services, as well as to identify users returning to Services.

Cookies can be “persistent” cookies or “session cookies”. A persistent cookie consists of a text file sent by a web server to an Internet browser, which is stored by the browser and remains valid until the defined expiration date (unless the user deletes it before the expiration date). On the other hand, a session cookie expires at the end of the user’s session, when the Internet browser is closed.

2. Cookies from the Services

On our Services, including our Services, and mobile applications, we use session and persistent cookies and session and local storage.

3. How we use cookies and local storage

Cookies and local storage do not contain personally identifiable information, but we have the possibility of linking the Personal Data we store about you with the information obtained and stored from cookies and local storage.

We use the information we obtain from the use of our cookies and persistent local storage for the following purposes:

1. Recognize your computer when you access and/or use our Services.
2. Improve the usability of the Services.
3. Analyze the use of our Services.
4. Manage the Services.
5. Third party cookies and third party local storage

When you use the Services, you may also be sent third-party cookies.

Our service providers may send you cookies and read/write to local storage. They may use the information they obtain through their cookies for the following purposes:

1. Track your browser on different Services.
2. Create a profile of your Internet browsing.
3. Select specific ads that may be of interest.

1. Deletion and blocking of cookies

You can, at any time, restrict, block or delete cookies from the Services. To do this, you must modify the configuration of your browser regarding the use of cookies through the “Preferences”, “Options” or “Tools” menu (the name of the menus or the procedure to access the cookie options vary depending

on the browser used). Most browsers allow you to refuse to accept cookies and to delete cookies. The methods for doing so vary from browser to browser, and from version to version. You can however obtain up-to-date information about blocking and deleting cookies via these links:

- <https://support.google.com/chrome/answer/95647> (Chrome);
- <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-Service-preferences> (Firefox);
- <https://help.opera.com/en/latest/security-and-privacy/> (Opera);
- <https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies> (Internet Explorer);
- <https://support.apple.com/en-gb/guide/safari/manage-cookies-and-Service-data-sfri11471/mac> (Safari); and
- <https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy> (Edge).

2. Deletion and blocking of local storage.

Most browsers also allow blocking and deletion of local storage. This process is browser specific.

Navigation

When accessing and/or using the Services, non-identifying data may be collected, which may include the IP address, geolocation, a record of how Services and Services are used, browsing habits and other data that cannot be used to identify the User.

The Services use the following third-party analysis Services: Google Analytics, Sentry IO.

Tealstreet uses the information obtained to obtain statistical data, analyze trends, administer the Services, study navigation patterns and to gather demographic information.

Accuracy and veracity of Personal Data

You agree that the information provided to Tealstreet is correct, complete, accurate and current. You are solely responsible for the veracity and correctness of the data you submit when access and/or using the Services, exonerating Tealstreet from any responsibility in this regard.

Acceptance and consent

You declare to have been informed of the conditions on protection of Personal Data, You accept and consent to the treatment of the same by Tealstreet in the manner and for the purposes indicated in this Privacy Policy.

Revocability

To exercise the rights of access, rectification, cancellation, portability and opposition, you must send an email to skl@tealstreet.io along with your valid proof of ID such as a Government-issued identification document. The exercise of your rights do not include any Personal Data that Tealstreet is obliged to keep for administrative, performance of contracts, legal or security purposes.

Change of Operatorship

In case of incorporation, acquisition, merger or any other causes that cause the change of Operatorship of the Services, you expressly consent that your registration data and information are transferred by Tealstreet to the new Operator. When and if this occurs, Tealstreet will comply, in any case, with the duty of information to you.

Changes to the Privacy Policy

Tealstreet reserves the right to modify this Privacy Policy to adapt it to legislative developments, as well as to industry practices. Tealstreet may notify you of changes to this Privacy Policy by email or through the Services.

Services Operator

The Services are operated by Tealstreet LLC, a Saint Vincent and the Grenadines limited liability company with Limited Liability Company Number 1429 LLC 2021.

Contact

In case you have any questions or complaints about the Privacy Policy, you can contact our data protection officer via email to skl@tealstreet.io

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